# Gopalpur College, Gopalpur, Balasore

# Report on Students' Satisfaction Survey, 2019-2020

As per office order the students' satisfaction survey questionnaires were distributed to the students pursuing studies in the Undergraduate classes for the academic year 2019-2020. The findings of the students' opinion are consolidated hereunder for your kind perusal and further steps at the end of the higher authorities

### I. Opinion about the coverage of syllabus:

Giving opinion on the matter more than 75% of the students stated that 80-90% of the syllabus has been covered before semester ends. But 25% of the students expressed dissatisfaction with the coverage of syllabus. They are of the opinion that hardly 55-69% of the course is taught in the class.

### II. Teachers' preparation of lesson work:

Mixed responses were received in this regard. It was found that for 40% of the students viewed that the teachers' lesson planning is very effective in the teaching of the prescribed course. However, another 25% of the students felt that the teachers' lesson plan should be more informative. But the rest 35% of the students opined that the teachers' communicative skill is not effective in the class.

#### III. Teachers' closeness to the students:

In this regard, majority of the students gave positive response. More than 90% of the students suggested that the teachers maintain close relationship with the students. Even teachers are available to them beyond the classroom. Students can contact the teachers over phone as well, whenever necessary. But only 10% of the students do not feel that the teachers maintain a sound relationship with them.

#### IV. Internal evaluation:

Regarding the evaluation of internal examination papers, 95% of the students are satisfied. But only 5% of students are dissatisfied of scoring of marks in midterm examination.

#### V. Course outcome:

Mixed response is received from the students with regard to course and program outcome. An average of 65% of the students seem to be satisfied with the learning outcome while 35% of the students reported that they are not properly benefitted of course outcome.

### VI. Learner centric approach:

About 90% of the students suggested that learner centric teaching methods are used in the classrooms which help them a lot. But 10% of the students is of the opinion that the teachers need to be more skillful in delivering their topics in the classroom with more ICT Application.

### VII. Use of soft-skills, life skills and employability skill:

In this regard, 30% of the students reported that the teachers help them at a moderate level. However, 70% of the students feel that the teachers help them beyond the boundary of the conventional classroom when it comes to any issue pertaining to life and employability skills.

### VIII. Use of ICT tools and projectors:

Data suggests that in the opinion of 70% of the students, there is a considerable want of technological assets in the teaching-learning system. Projectors, computers, power point presentations are rarely used by the teachers. Only 30% of the students, however, suggested that sometimes the teachers use projectors and ICT devices.

### IX. Overall quality and standard of teaching:

In this regard 85% of the students strongly agree that the teaching quality is up to the standard. But, 15% of the student is of the opinion that the teachers are not that much of efficient in the delivery of lectures.

## X. Students' suggestions:

- · Internet facility should be improved to the students
- More classrooms are required
- Doubt clearing classes should be done on a weekly basis
- e-books should be provided to the students
- Boy's hostel is essential.

And Kumar Mohapetra

Signature of satisfaction survey Analyzer

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Sopalpur College, Gopalpur, Balasore